

# Accessible User Needs Survey

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## Project Description

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ACCESSIBLE is an EU FP7 project spanning over 36 months. Start date 1st September 2008, with the aim of improving the accessibility of software development products, by introducing a harmonised accessibility methodology into accessible software development processes, using significantly better measurement strategies, methodologies, etc. The envisaged improvement will enable large organisations, SMEs or individuals (developers, designers, etc.) to produce software products of superior accessibility and usability, accompanied with appropriate measures, technologies and tools that improve their overall quality.

## Questionnaire for Developers

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This questionnaire has been designed to identify the user needs of Developers within the premises of the ACCESSIBLE EU FP7 project. Its evaluation will be the basis to implement appropriate tools and methodologies in order to increase awareness and need for accessibility

- The filling up of the questionnaire is optional.
- This questionnaire is completely anonymous.

Thank you in advance for your time and contribution. We believe that your valuable contribution will help us to extract project User needs and prepare a report which will be of great benefit in promoting Accessibility for software implementations throughout Europe.

For more information about the project please see at <http://www.accessible-project.eu/>. If you have any questions or issues, please don't hesitate to contact us.

[Your ACCESSIBLE-Team](#)

## List of Questions

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### Accessibility

1) Which of the following terms do you know? (It's not necessary to know the exact meaning of the term)

(Multiple answers are possible)

- Usability \_\_\_\_\_
- Accessibility \_\_\_\_\_
- None of the above mentioned \_\_\_\_\_
- No answer \_\_\_\_\_

2) What does Accessibility mean to you?

(Multiple answers are possible)

- Accessible Web sites or software applications for people with disabilities \_\_\_\_\_
- Accessibility of buildings \_\_\_\_\_
- Assistive devices \_\_\_\_\_
- Elevators \_\_\_\_\_
- Accessible for all \_\_\_\_\_
- Design for all \_\_\_\_\_
- Platform independent output device, e.g. Mobile phone, PDA, Display \_\_\_\_\_
- Accessibility of public transport \_\_\_\_\_

Other, please specify: \_\_\_\_\_

- No answer \_\_\_\_\_

3) Have you ever dealt with Accessibility?

- Yes \_\_\_\_\_
- No \_\_\_\_\_
- No answer \_\_\_\_\_

4) If the answer to question 3 is yes, then please specify for what reason.

- It was a project requirement (e.g. User needs) \_\_\_\_\_
- It was a requirement of the employer \_\_\_\_\_
- Due to a work-related advanced training \_\_\_\_\_
- Due to private interest \_\_\_\_\_
- Due to public policies or recommendations (e.g. incorporate accessibility in all public Web sites) \_\_\_\_\_

Other, please specify: \_\_\_\_\_

- No answer \_\_\_\_\_

5) **If the answer to question 3 is yes, please indicate how long have you been dealing with Accessibility?**

- 0 – 2 years \_\_\_\_\_
- 2 – 4 years \_\_\_\_\_
- 4 – 6 years \_\_\_\_\_
- Longer \_\_\_\_\_
- Not at all \_\_\_\_\_
- No answer \_\_\_\_\_

6) **If the answer to question 3 is no, then please specify the reason why.**  
(Multiple answers are possible)

- It has not been a requirement to any project yet \_\_\_\_\_
- Our company does not deal with accessibility \_\_\_\_\_
- Accessibility is realized in another division in our company \_\_\_\_\_
- Other, please specify: \_\_\_\_\_
- No answer \_\_\_\_\_

7) **If you would like to learn more about accessibility, what it would be really interesting for you?**  
(Multiple answers are possible)

- Web accessibility \_\_\_\_\_
- Mobile accessibility \_\_\_\_\_
- Devices (e.g. Screen reader) \_\_\_\_\_
- Assistive devices (e.g. braille alphabet) \_\_\_\_\_
- Accessibility standards and methodologies (e.g. WCAG) \_\_\_\_\_
- Legislation regarding accessibility \_\_\_\_\_
- Other, please specify: \_\_\_\_\_
- No answer \_\_\_\_\_

8) **How would you prefer to know more about accessibility aspects?**

- Training via a seminar \_\_\_\_\_
- Training while working in a project which deals with accessibility \_\_\_\_\_
- By attending relevant conferences/workshops \_\_\_\_\_
- Online Training \_\_\_\_\_
- Other, please specify: \_\_\_\_\_
- No answer \_\_\_\_\_

9) **Are you familiar with any of the following accessibility guidelines/standards?**  
(Multiple answers are possible)

- WAI-ARIA Rich Applications \_\_\_\_\_
- Web Content Accessibility Guidelines 1.0 (WCAG 1.0) \_\_\_\_\_
- Web Content Accessibility Guidelines 2.0 (WCAG 2.0) \_\_\_\_\_
- Section 508 \_\_\_\_\_
- Authoring Tool Accessibility Guidelines (ATAG) \_\_\_\_\_
- None \_\_\_\_\_
- Other, please specify: \_\_\_\_\_
- No answer \_\_\_\_\_

# Job and Professional knowledge

10) How many employees are currently working in your organisation?

- 1 – 50
- 51 – 100
- more
- No answer

11) Do you work in a development team?

- Yes
- No

12) What is your working position in the company?

- Executive position (director)
- Junior/Senior Developer
- Assistant

Other, please specify: \_\_\_\_\_

- No answer

13) For which device do you develop your software application?

(Multiple answers are possible)

- Mobile phones
- Computers (desktop, laptop)
- Personal Digital Assistants (PDAs)

Other, please specify: \_\_\_\_\_

- No answer

14) Which of the following programming / scripting languages do you use?

(Multiple answers are possible)

- PHP
- ASP
- Perl
- Java
- C/C++
- C#

Other, please specify: \_\_\_\_\_

- No answer

15) What kind of operating system do you prefer to develop for your software application?

(Multiple answers are possible)

- Linux
- Solaris
- Microsoft
- Mac OS

Other, please specify: \_\_\_\_\_

- No answer















